

# **Acorns**

## **Admissions and Fees Policy**

We provide care for children between the ages of 3 and 11, primarily serving the children of Brookdale Primary School.

We take bookings in advance so that the correct staffing to pupil ratios can be planned for. All children who have a booking form returned before the deadline date will be guaranteed a place for those sessions.

### **Registration**

When an enquiry regarding places is made, parents or carers will be given all the relevant Club information, including:

- Information regarding availability of places
- Details of the Admissions and Fees policy
- Registration form, medical form, parent contract, booking form, photo permission form
- Behaviour policy

The child will be able to attend the Club as soon as the completed forms are received.

If no places are available the parent will be inform and the child's name added to the waiting list. As soon as suitable places become available parents will be informed.

### **Booking procedure**

Parents must complete the necessary paperwork, ie contract, registration, medical, booking and photo permission forms, before their children can attend the club.

- **Half termly booking forms:**

Once booked, if a child does not attend for any reason, you will still be charged for this place unless 48 hours notice is given.

- **Temporary booking:**

We will accept temporary or occasional bookings as long as there are places available. These bookings can be made up to and including the day the booking is required by contacting the school office. If a temporary place has been booked and is no longer required, the club must be given 48 hours notice. If less than 48 hours notice is given the place will still be charged for.

- **Changing of a booked date:**

We will accept changes in dates for bookings made e.g. swapping a day for another day, as long as there are places available on the newly required date. Changes to a booked date can be made with no additional charge applied.

- **Absence from school :**

If a child is absent from school on a day they are due to attend Acorns they will not be charged for that session(s). A credit for that session(s) will be carried forward to the next half term.

### **Fee structure**

Fees are charged at - Breakfast Club £4.40 a session, After School Club £7.70 a session

The Club recognises that childcare can be costly, so we encourage eligible parents or carers to claim the childcare element of the Working Tax Credit. We are also registered to accept free childcare vouchers for pre-school children.

- Fees are payable by the date stated on the booking form
- Fees can be paid by Parent Pay, Tax Free Vouchers or Free Childcare Vouchers
- There is a charge of £2.50 every 15 minutes (after the first 15 minutes) for late collection, which will be added to the next invoice.
- Fees are charged for booked sessions unless 48 hours notice is given.
- We offer a 10% discount for siblings

### **Payment of fees**

Fees are reviewed annually. The Club will consider requests for variation to payment terms on an individual basis. Anyone making these requests should contact the manager at the earliest opportunity. Any queries regarding fees should be directed to the manager.

If fees are not paid, the Club will write to the parent or carer, requesting payment. If the parents or carers are having difficulty making the payment on time we recommend that they arrange a meeting with the manager as soon as possible.

Where there is no explanation for repeated late payment, the manager will contact the parents or carers to discuss payment options. The manager may issue a formal warning to the parent or carer informing them that continued late payment will result in their child's place at the Club being withdrawn.

If the fees remain unpaid after all the above options have been explored, the Club may have to cancel the child's place.

### **Individual Circumstances**

We are responsive to individual circumstances and the pressures of family life. If any of the above put unreasonable pressure on family life please contact the Senior Play Worker or headteacher to discuss your situation.